

## **NULIFE VENTURES INTERNATIONAL SHIPPING POLICY**

Except where specific license has been granted, in writing, by NuLife Ventures, LLC, no party—including customers, Affiliates, Independent Brand Partners, licensees, etc.—may ship of NuLife Ventures products to destinations outside the U.S. and Canada.

The use of freight forwarding services to circumvent this policy is expressly prohibited, and may result in suspensions or termination.

Orders seized or destroyed by Customs authorities in any country except Canada are not eligible for refund. NuLife Ventures assumes no responsibility for product shipped by a third party (including the purchaser) to any destination outside of the U.S. and Canada.

### **FREQUENTLY ASKED QUESTIONS**

#### **WHAT COUNTRIES DO YOU SHIP TO?**

NuLife Ventures, LLC ships to Canada and all US shipping destinations (including Puerto Rico, Guam and the America Virgin Islands). Upon special request, in writing, we may agree ship to other international destinations as permitted under local customs regulations. [Note: NuLife Ventures, LLC does not control—and is not responsible for—any duties levied, taxes charged, or other actions taken by Customs authorities in the destination country.] If NuLife Ventures does agree to ship to a destination outside the U.S. or Canada, the customer must pre-pay all applicable shipping charges and assumes all transit & delivery risks and responsibilities.

#### **CAN I SHIP NULIFE VENTURES' PRODUCT INTO ANOTHER COUNTRY?**

No, shipping of NuLife Ventures' product to a country outside of the U.S. and Canada, except by express written permission from NuLife Ventures, is allowed. Goods and services that may be freely transferred or sold within one country may be regulated—or even prohibited—in another. Often, products which are not legally registered for sale with a country are often stopped, even seized or destroyed, by Customs authorities in the destination country. NuLife Ventures, LLC will not accept responsibility for any of its products shipped outside of the U.S. and Canada; moreover,

#### **CAN I USE A FREIGHT-FORWARDING SERVICE?**

No. The use of freight and postal forwarding services to facilitate the unauthorized export of NuLife Ventures product and/or services into any country, including Canada, is prohibited. Improper entry of product into other countries will affect future registration opportunities, may cause difficulties with Regulatory and Consumer protection agencies, and could significantly delay efforts to enter the market legitimately.

#### **Is the AVACEN 100/PRO or SEDONA FACE LEGAL FOR SALE OR USE IN MY HOME COUNTRY?**

The AVACEN 100 and PRO have not been officially licensed and approved for sale in any countries except the U.S. and Canada. The use of an AVACEN or Sedona Face Unit may or may not be regulated or prohibited. Check with your local health and regulatory authorities to determine whether or not the personal, in-home use of these devices is permitted.

**ARE THE INGREDIENTS IN NULIFE VENTURES' NUTRITIONAL PRODUCTS LEGAL FOR CONSUMPTION IN MY HOME COUNTRY?**

Check with your local health, customs and regulatory authorities. Compliance with US FDA and/or Health Canada regulations governing consumable products does not ensure product may be legally consumed, used or distributed in another country.

**HOW LONG DOES SHIPPING TO CANADA TAKE?**

Shipping into Canada typically takes 5-7 days or less; however, package customs delays can often add 7 days or more to the delivery process.

**I HAVE WRITTEN PERMISSION FROM NULIFE VENTURES TO SHIP A PRODUCT TO MY HOME COUNTRY, BUT APPLICABLE DELIVERY SERVICE CHARGES/LEVIES, DUTIES, TAXES, AND IMPORT FEES ARE HIGH. WILL NULIFE VENTURES REDUCE THE DECLARED VALUE OF THE CONTENTS?**

No. It is illegal to reduce the declared value of your order, change item descriptions or quantities, mark an order as a gift, or otherwise alter shipping statements and descriptions.

